SHOTS**Tracker**

AN IMMUNIZATION UPDATE FROM FLORIDA SHOTS

Florida SHOTS™
keeping shots in check

Training & Resources

Access real-time registry information, training, and resources such as recorded webinar videos, training guides, and data upload information.
www.flshotsusers.com

Florida SHOTS Blog

Find the latest immunization news and registry updates.
www.flshotsusers.com/blog

Suggestion Box

Contact us! Your input is very important to us as we continually work to refine Florida SHOTS. Send us your feedback by email: flshots@flhealth.gov

Expanding Florida SHOTS Usage Across the State

Each year we send out a statewide survey to assess Florida SHOTS participation levels and satisfaction among users across the state. The results are in and we are happy to report that participation remains high, as does satisfaction! Here are just few of the highlights from this year's survey.

Increased Participation:
92%
of respondents currently participate in Florida SHOTS—up from only 74% in 2010.

Participants include private healthcare providers and county health departments; walk-in clinics, urgent care centers, and hospitals; federally qualified health centers; pharmacies; and day cares, K-12 schools, and universities.

High Daily Usage:
47%
of all types of respondents indicated they enter immunizations daily into the registry, compared with only 35% in 2010.

Daily entry of immunization data is highest among pediatric providers (85%), followed by 80% of VFC providers.

Levels of satisfaction among all respondents are high across all program areas measured ("very satisfied" + "satisfied"):

97%
Florida SHOTS Training

96%
Vaccines for Children (VFC) Program

95%
Florida SHOTS Help Desk

97%
Using Florida SHOTS to Manage Vaccine Orders and Inventory

We were also pleased to see that 82% of all respondents are using our training resources. The top three resources used are the training system (51%), recorded webinars (44%), and live webinars (38%). To access these resources and more, visit www.flshotsusers.com/training.

We're preparing for an even bigger increase in participation due to recent legislation requiring healthcare providers and college health centers administering vaccinations to patients from birth through age 23 to report vaccinations to Florida SHOTS, unless the parent or guardian has opted out of the registry. This requirement goes into effect January 21, 2021.

Florida HEALTH

Need Help? Live Support Available 8am–5pm, Monday–Friday ET
P: 877-888-SHOT(7468) | F: 850-412-5801 | E: flshots@flhealth.gov
Bin A-11, 4052 Bald Cypress Way | Tallahassee, FL 32399-1719 | www.flshots.com

CDC

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You Said It

It's always nice to know what others who are enrolled in Florida SHOTS have to say about the program. In each issue, we share what some of our top users think about the registry. This interview features **Chasity Porrata, Clinical Supervisor** for LPG Pediatrics.

1st row from left to right: Melissa Larson, Sandy Hendren, Sheena Collins, Chasity Porrata, **2nd row:** Rachel Raively, Daniella James, Christina Martinez, Debe Galiotto, Piedade Silva **3rd row:** Angela Gardner, Nicole Carlson, Maureen Gaylor

What is your name, the name of your office, and your title?
Chastity Porrata, LPG Pediatrics, Clinical Supervisor

What do you think is the best feature of the registry for your office?
Bidirectional upload, because it allows us to create 680 forms within seconds of entering administration information into our EHR software (EPIC). In the past we had to enter the same information into Florida SHOTS manually.

What do you think is the best feature of the registry for your patients?
The best feature for our patients is the ability to retrieve their 680 forms at home; we just send them the PIN to access their child's 680 form through our patient portal and they can print.

How have you implemented Florida SHOTS into your daily workflow?
The clinical staff receive and reconcile immunizations as part of their morning chart prep to be sure we have the most accurate information before starting with patients.

If another doctor's office were to call and ask you why they should enroll in the registry, what would you say?
It's a safety benefit to our patients to be able to retrieve immunizations they may have received at another clinic in Florida. Many times, parents don't remember or have a record of all vaccines.

We're Here for You! For more information about how you can participate, please call the Florida SHOTS enrollment desk at **(877) 888-SHOT**.

Data Upload Spotlight

Here at Florida SHOTS, we love to hear feedback from practices participating in data upload. We spoke with Susan Carson, the Office Administrator for Carson Family Care, about her practice's experience with data exchange through their EHR software e-MDs.

Susan is pleased with how the process of uploading has gotten easier over the years, as Florida SHOTS has shifted to real-time interfaces. "We have used data upload since 2008 but had to manually upload, and now our EMR, e-MDs, upgraded to real-time automatic uploads. I used to have to keep a paper attached to my computer to remind me to upload and I don't need it anymore!"

Whatever software your practice uses, Susan recommends participating with data upload. "Using the registry manually and through data upload is great because of the consistency of the data and to have the vaccine information in a central location. It's so easy that I opened a ticket with eMDs to be sure the data was uploading automatically, and it was!"

e-MDs Users: To implement your real-time connection with Florida SHOTS, contact Colleen Tully at Colleen.Tully@flhealth.gov or 904-755-5167.

Did You Know?

Data Exchange for School Software

For the past several months we've been working with Focus school software to develop a connection between schools and Florida SHOTS. This will allow schools using the Focus software to query Florida SHOTS for real-time vaccine information and generate DH 680 forms instantly through their software. Stay tuned!

Tech Tips

I'm trying to access a patient record, but Florida SHOTS indicates that the record is in use by another user within my organization. Is there any way I can to unlock the patient?

Local Organization Administrators can unlock patient records that have been locked by a user within their organization. To do so, click on **"Clear Patient Token"** under **"Patients"** in the sidebar menu. Enter the patient's Florida SHOTS record ID and click on **"Retrieve Patient Info"** and click on **"Force Token Release"** to complete and clear the lock.

Participating Software Providers

These software companies have created data exchange capabilities between Florida SHOTS and their EMR, practice management, or billing software. Platinum Providers and Gold Providers currently offer web services options (though an upgrade may be required; check with your EHR rep or support staff). For a definition of capabilities by certification level, see "Participating Software Companies" at www.flshotsusers.com.

Platinum Providers
Agastha
Allscripts
Athena Health
Cerner
eMedical Practice
Epic
GE Healthcare
IronBridge
McKesson Med3000
MDFlow
MDRhythm
MedHost
medicat
NextGen Healthcare
Office Practicum
Pediatric Concierge
PrognoCIS
Script Management
  Partners (smp)
STC ImmsLink
TriMed Technologies

Gold Providers
Acrendo
AdaptaMed
Advanced Data Systems
AdvancedMD
Agility
Allscripts Enterprise
Allscripts Professional
Amazing Charts
American Medical Software

AMOS
Aprima
blueEHR
Care Cloud
CareDox
Centriq
Codonix
Comtron Medgen EHR
CompuGroup Medical
CPSI
CureMD
DocUTap
DRS Enterprise
eClinicalWorks
ehrTHOMAS
eMDs MDVIP
eMDs Medisoft Clinical
Falcon Physician
Flatiron
GeniusDoc
Glace EMR
Greenway Intergy
Greenway Primesuite
Greenway Success EHS
Harris CareTracker
Hello Health
Henry Schein MicroMD
InSync
Kareo
McKesson Horizon
McKesson iKnowMed
MD Land
MDVita
Meditab IMS Clinical

meditech
ModuleMD WISE
NCG Medical Perfect Care
Office Ally
OmniMD
OneTouch EMR
PDX
Physician's Computer
  Company PCC
Practice Choice
Practice Fusion
Pulse Systems
PyraMED
Quanum
Sammy EHR
Sevocity
SOAPware
SureScripts
Vipa Health
Waiting Room Solutions
Xcite Health

Silver Providers
Altapoint
Automated Medical Systems
ChartAccess
ClinixMD
DigiChart
Doctor's Partner
eMDs
eMDs Practice Partner
HEALTHeSTATE
iPatientCare
MacPractice

McKesson Paragon
MedInformatix Davlong
MEDXLNCE
MIE Medical Informatics
  Engineering
Net Connect Health Care
Rx30
Siemens
SRS Soft
StreamlineMD
Varian Aria
Wellsoft
Workflow

Bronze Providers
Allscripts MyWay
CollaborateMD
Doctors Access
GloStream
Greenway Medware
Intermedix Medios
iSalus Healthcare
MegaTech DocPad
TotalMD

Other Participating Non-Certified Providers
Allscripts Misys EHR
Allscripts Misys PM
ComputerRX
doc-tor.com/Picasso
Greenway Medical Manager
i2i Systems

For a list of data upload linkages currently in development, contact Diane McLeod at (813) 270-9785.

372 MILLION+ SHOTS

As of August 1, 2019, we've processed more than 372 million shots via data upload from 2,000+ participating healthcare providers and multiple insurance organizations. There are also 2,416 live web service healthcare provider connections through 97 EHRs.

Interested in learning more about how your practice management or EHR software could be set up to upload shot data to the registry? Check out page 3 of this issue to see which software companies are currently participating, or visit **www.flshotsusers.com** for current data upload information.
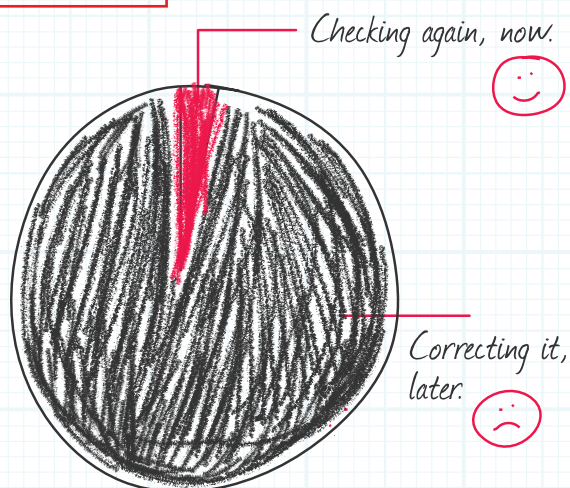
Florida SHOTS™
keeping shots in check

The Florida Department of Health Immunization Section
Bin A-11, 4052 Bald Cypress Way
Tallahassee, FL 32399-1719

**Florida SHOTS Enrollment:
Fast. Easy. Free.**
www.flshots.com

TOTAL TIME SPENT ON DATA ENTRY

Checking again, now.

Correcting it, later.

Save time later, by double checking now.

If you think double-checking your data is time-consuming, just wait until you have to go back and find your errors after you've submitted it. Regularly monitoring your data, to catch errors before they become major issues, saves valuable time in the long run. Florida SHOTS offers training and live support, making it easier to ensure your data is always...

Complete. Correct. Current.