

# SHOTSTracker

AN IMMUNIZATION UPDATE FROM FLORIDA SHOTS



VOLUME 14 ISSUE 1

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## Training & Resources

Access real-time registry information, training, and resources such as recorded webinar videos, training guides, and data upload information.

[www.flshotsusers.com](http://www.flshotsusers.com)



## Florida SHOTS Blog

Find the latest immunization news and registry updates.

[www.flshotsusers.com/blog](http://www.flshotsusers.com/blog)



## Suggestion Box

Contact us! Your input is very important to us as we continually work to refine Florida SHOTS. Send us your feedback by email: [flshots@flhealth.gov](mailto:flshots@flhealth.gov)

# Checking Data Quality Has Never Been So Easy



Data is the foundation of the Florida SHOTS registry. It comes from several different sources, and it supports and informs all activities around patient immunization. For this reason, Florida SHOTS is always looking for ways to ensure complete, correct, and current data in the system.

We're excited to announce the release of a new tool to help data upload participants monitor and track uploads to prevent errors and rejections. Starting in March, users with access to the "System Transaction" menu will see the **new "Upload Data Quality Report."** This report will allow users to select a date range and generate a spreadsheet with all the errors and warnings from that time period. The "Upload Data Quality Report" is an easy-to-use option to review data quality and will help practices quickly identify any problems and make the necessary corrections.

In conjunction with this new Florida SHOTS enhancement, we're continuing to offer our monthly Data Quality Webinars. These webinars help participating providers understand how to monitor and make sure your data is delivered as timely and accurately as possible. Each webinar features a Florida SHOTS Data Upload Specialist reviewing common data errors seen in the registry, and providers can get answers to some of their most frequently asked questions.

Take advantage of our Data Quality Webinars and ensure your data performance is on target. Visit [www.flshotsusers.com/training/live-training](http://www.flshotsusers.com/training/live-training) to register for our next session!

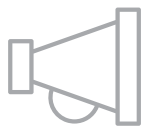


**Need Help? Live Support Available 8am-5pm, Monday-Friday ET**

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# You Said It

STAR USER



It's always nice to know what others who are enrolled in Florida SHOTS have to say about the program. In each issue, we share what some of our top users think about the registry. This interview features **Lisa Maloney**, site manager at BayCare Medical Group Pinellas Primary Care.

### What do you think is the best feature of the registry for your office?

Immunization dates in the registry help us determine if patients received their shots elsewhere so we can document this in their records.

### What do you think is the best feature of the registry for your patients?

The registry allows us to make sure we get patients vaccinated when they are actually due. Also, the registry gives our patients the assurance of knowing they are receiving the right vaccines at the right time.

### How have you implemented Florida SHOTS into your daily workflow?

We use it as a chart prep prior to patients coming in so we can provide the vaccine needed up front and make them aware of being due for immunization.

### If another doctor's office were to call and ask you why they should enroll in the registry, what would you say?

It helps track patients and get a more accurate accounting of their immunization past and what is needed in the present.

### Is there any other information you would like to share about your experience with Florida SHOTS?

Whitney and Keenan with Florida SHOTS are very knowledgeable people whom we have had the pleasure of working with from time-to-time. Thank you Florida SHOTS for the wonderful outcomes you help provide for all the patients we care for!



### We're Here for You!

For more information about how you can participate, please call the Florida SHOTS enrollment desk at **877-888-SHOT**.

DATA UPLOAD

## Real-Time Data Upload Offers Real Benefits

Every day new immunizing providers are welcomed on board to enjoy the convenience of Florida SHOTS real-time web services—meaning Florida SHOTS immediately processes vaccines received from your EHR/EMR software. In addition to instantly printing certified Form 680s, real-time uploads can help Vaccines for Children (VFC) Program providers easily track vaccine inventory.

VFC providers may have noticed the new “Shots Recorded” column added to the “VFC Order Request: Inventory Levels” page that can be used to discover any differences between the VFC vaccine that you have given (Doses Administered) and what your office has recorded in Florida SHOTS (Shots Recorded). Moving forward, this feature will help streamline your ordering process. To prevent any discrepancies, make sure the lot numbers, expiration dates, and VFC eligibility information is entered completely and correctly into your EHR/EMR system.

Check to see if your software has the capability of sending all the required VFC fields to Florida SHOTS! For a current list of participating software providers and the healthcare provider benefits associated with each certification level, visit [www.flshotsusers.com](http://www.flshotsusers.com) and click on “Data Exchange,” then click on “Certified Software Providers” and the “Qualification Criteria” tab to view each of the EHR’s capabilities.



# Did You Know?

## It's prime time for real-time data uploads.

By July 1, 2019, all data uploads will be moving to real-time web services. Among the many benefits to Florida SHOTS users, patient records will be processed immediately so that 680 forms can be instantly created and printed. As we move through the process, our Florida SHOTS Data Team will be working closely with practices to ensure a smooth transition.

# Tech Tips



As a Local Organization Administrator (LOA) there are a few responsibilities that I am unsure about. Specifically, what do I need to do if an employee and authorized Florida SHOTS user leaves our practice?

**LOAs are responsible for maintaining an accurate and current Personnel List, including adding new users and unlocking passwords. They're also responsible for making sure that only authorized users have access to Florida SHOTS—including removing personnel who leave the practice. This can be done by opening personnel records and entering an "end date" to remove former employee access to the registry through your organization.**

## Participating Software Providers



These software companies have created data exchange capabilities between Florida SHOTS and their EMR, practice management, or billing software. For a definition of capabilities by certification level, see "Certified Software Providers" at [www.flshotsusers.com](http://www.flshotsusers.com).

### Platinum Providers

Agastha  
Athena Health  
EMedPractice  
Epic  
GE Health Centricity  
Health Fusion MediTouch  
McKesson Med3000  
Medicat  
MDFlow  
MD Rhythm  
NextGen  
Office Practicum  
Pediatric Concierge  
Script Management Partners  
STC ImmsLink  
TriMed Technologies

### Gold Providers

Acrendo  
AdaptaMed  
Advanced Data Systems  
AdvancedMD  
Allscripts Enterprise  
Allscripts Professional  
Amazing Charts  
American Medical Software  
AMOS  
Aprima  
Bizmatics Prognocis  
blueEHR  
Care Cloud  
Care360

CareDox  
Centriq  
Cerner Millennium  
Codonix  
CompuGroup Medical  
Comtron Medgen EHR  
CPSI  
CureMD  
DocUTap  
DRS Enterprise  
e-MDs MDVIP  
eClinicalWorks  
ehrTHOMAS  
Falcon Physician  
Flatiron  
Glace EMR  
Greenway Intergy  
Greenway Primesuite  
Greenway Success EHS  
GeniusDoc  
Harris CareTracker  
Hello Health  
Henry Schein MicroMD  
InSync  
Kareo  
McKesson iKnowMed  
MD Land  
MDVita  
MedHost  
Medisoft Clinicals  
Meditab IMS Clinical  
ModuleMD WISE  
NCG Medical Perfect Care  
Office Ally

OmniMD  
One Touch EMR  
PDX  
Physician's Computer  
Company PCC  
Practice Choice  
Practice Fusion  
Pulse Systems  
Sammy EMR  
Sevocity  
SOAPware  
SureScripts  
Vipa Health  
Waiting Room Solutions  
Xcite Health

### Silver Providers

Allscripts Sunrise  
AltaPoint  
Automated Medical Systems  
ChartAccess  
ClinixMD  
DigiChart  
Doctor's Partner  
e-MDS  
HEALTHeSTATE  
iPatientCare  
MacPractice  
McKesson Horizon  
McKesson Paragon  
McKesson Practice Partner  
Medinformatix Davlong  
meditech

MEDXLNCE  
MIE Medical Informatics Engineering  
Net Connect Health Care  
Rx30  
Siemens  
SRS Soft  
StreamlineMD  
Varian Aria  
Wellsoft  
Workflow

### Bronze Providers

Allscripts MyWay  
Cerner PowerCharts  
CollaborateMD  
Doctors Access  
GloStream  
Greenway Medware  
Intermedix Medios  
iSalus Healthcare  
MegaTech DocPad  
PyraMed  
TotalMD

### Other Participating Non-Certified Providers

Allscripts Misys EHR  
Allscripts Misys PM  
Clinet  
ComputerRX  
doc-tor.com Picasso  
Greenway Medical Manager  
i2i Systems

UPLOAD UPDATE

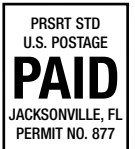
# 275 MILLION+ SHOTS

As of January 2018, we've processed more than 275 million shots via data upload from 2,000+ participating healthcare providers and multiple insurance organizations. There are also 1,988 live web service connections through 87 EHRs.

Interested in learning more about how your EHR software could be set up to upload shot data to the registry? Check out page 3 of this issue to see which software companies are currently participating, or visit [www.flshotsusers.com](http://www.flshotsusers.com) for current data upload information.



The Florida Department of Health Immunization Section  
Bin A-11, 4052 Bald Cypress Way  
Tallahassee, FL 32399-1719



**Florida SHOTS Enrollment:**  
**Fast. Easy. Free.**  
[www.flshots.com](http://www.flshots.com)

## ACCURATE DATA CONNECTIONS ARE ONE OF A KIND

### Minimize duplicates to maximize efficiency.

Duplicate patient records take time, effort, and resources to correct, but there are simple steps you can take to minimize duplicates. When you search for a patient, if multiple patient records come up, hover over the names to see the patient's address and current immunization provider (CIP). Select the record that matches your patient's information. Enter and confirm as much personal information about a patient as possible (e.g., parent names and address). Release the record as soon as you're finished. Additionally, if you have a real-time data upload connection from your EHR/EMR to the Registry, try to avoid entering data manually.

If you discover a duplicate patient record, call the Florida SHOTS Help Desk to fix it. Never try to manipulate record information to force records to merge, since it's very difficult to re-separate records once they are incorrectly merged. We offer several training options to help you learn more about managing patient records, including our monthly new user/refresher training about all the registry basics and data upload log reports training. **Avoid delays by preventing duplicates.**

**COMPLETE • CORRECT • CURRENT**

