SHOTSTracker

Florida Shots in check

VOLUME 17 ISSUE 2

In This Issue:

Statewide Survey Results You Said It Data Quality Spotlight Did You Know? Tech Tips Participating Software Providers Upload Update



Training & Resources

Access real-time Florida SHOTS information, training, and resources such as recorded webinar videos, training guides, and data upload information. www.flshotsusers.com



Florida SHOTS Blog

Find the latest immunization news and system updates. www.flshotsusers.com/blog



Suggestion Box

Contact us! Your input is very important to us as we continually work to refine Florida SHOTS. Send us your feedback by email: flshots@flhealth.gov

Statewide Survey Results



Each year we send out a Florida SHOTS statewide survey to assess what's working and what we can improve upon. This year's survey results are in, and we're happy to report that participation is at an all-time high, as we've welcomed many new providers onboard as part of the COVID-19 vaccination effort.

Here are just few of the highlights from this year's survey:

- Expanded usage across the state: 86% of respondents are participating or planning to participate in COVID-19 vaccine administration. Of those who answered yes to participating in COVID-19 vaccine administration, **45%** say they are newly enrolled in Florida SHOTS in order to participate in COVID-19 vaccine administration.
- Daily entry of immunizations remains high.
 43% percent of respondents indicated they enter immunizations daily into the registry, and among pediatric providers, that number increases to 86%.

• High levels of satisfaction across all program areas measured: Percent of respondents reporting being "very satisfied" or "satisfied":



We were also pleased to see that **80% report they have used Florida SHOTS training resources.** Nearly one-third (**32%**) have used the COVID-19 vaccine training materials. To access these resources and more, visit www.flshotsusers.com/training.



Need Help? Live Support Available 8am-5pm, Monday-Friday ET P: 877-888-SHOT(7468) | F: 850-412-5801 | E: flshots@flhealth.gov Bin A-11, 4052 Bald Cypress Way | Tallahassee, FL 32399-1719 | www.flshots.com



S You Said It



It's always nice to know what others who are enrolled in Florida SHOTS have to say about the program. In each issue, we share what some of our users think about the registry. This interview features Priscilla Fischer, Medical Assistant at Carol City Med Plus in Miami Gardens, Florida.

Standing from L to R: Priscila Fischer, Isabel Munoz, Dr. Laila Chagani, Diana Diaz, Palmira Kashakish, Emely Espinales, Katia Garcia

How have you implemented Florida SHOTS into your daily workflow?

We call our patients the day before to confirm their upcoming appointments and remind them of any vaccinations. When they come into the office on the day of their appointment, we first check the patient information and update the system with any changes like address and phone number and ensure the patient record is up to date.

What do you think is the best feature for your patients?

I think the best feature for our patients is having all the shot records in one place and being able to verify their information and keep it updated every time the patient has an appointment in our office.

What do you think is the best feature of the Florida SHOTS?

It is amazing. Florida SHOTS is a very helpful site for us since we work with pediatric patients and we can verify the patients' overdue vaccines, update their new vaccines, and print out forms for school.

If another doctor's office were to call and ask you if they should enroll in Florida SHOTS, what would you say?

I would strongly recommend they enroll because it is a good resource for every doctor's office to see where and when each patient received vaccines from another office or health department. It is the best way to get a complete vaccine history for patients of all ages.



We're Here for You!

For more information about how you can participate, please call the Florida SHOTS enrollment desk at **(877) 888-SHOT**.

Data Quality Spotlight

DATA UPLOAD

Can't find a vaccine record that was uploaded? We're here to help. Florida SHOTS offers tools to find errors and rejections for your data uploads. Once logged into the system, click on "**System Transactions**," then "**Transaction Statistics.**" This report can show you all of the shots your organization has uploaded for a certain time period - including any errors, rejections, or warnings. Some of the most common errors we see are missing patient demographic information and incorrect vaccine expiration dates. Regularly running these reports helps providers make corrections to ensure accurate patient records.

To learn more data upload tips, visit flshotsusers.com/training/live-training sign up for the "**Data Quality Report**" training offered the third Wednesday of every month.

Upload Tip: Patient ethnicity, as well as other data elements, are reporting requirments per the Department of Health, Emergency Rule 64DER20–43.

Did You Know?

The Form DH 681, or *Religious Exemption from Immunization Form*, is only issued for Kindergarten through 12th grades if immunizations are in conflict with the religious tenets and practices of the child's parent or guardian. This exemption is ONLY issued by a County Health Department (CHD) and is not available to adults or college students.

Tech Tips

"We have COVID-19 vaccines in our office and some of our patients have received their vaccines at other clinics or pharmacies. How can we check who is due for their next dose of COVID-19 vaccine?"

We've added a new tool to help you! Our COVID-19 Recall Report provides an Excel file of all your patients who are due or overdue for their next dose of the COVID-19 vaccine. Check out our our COVID-19 Recall Report guide that provides step-by-step instructions on how to generate the report and get your patients protected against COVID-19! Also available in Spanish on flshotsusers.com.

Participating Software Providers



These software companies have created data exchange capabilities between Florida SHOTS and their EMR, practice management, or billing software. For a definition of capabilities by certification level, see "Participating Software Companies" at www.flshotsusers.com.

Platinum Providers

Advanced Data Systems (ADSC) AdvancedMD Agastha Allscripts **Amazing Charts** Athena Health Azova Health Care Cloud CareDox Cerner Charm Health **Comtron Medgen EHR** Cpsi CureMD eClinicalWorks eMDs eMedical Practice Epic **Experity Health GE Healthcare** GlaceEMR **Greenway Health** Henry Schein MicroMD iPatientCare

IronBridge iSalus HealthcarKareo McKesson Med3000 **MDFlow MDRhythm** MDVita EHR MEDENT MedHost Medicat MEDITECH **MyVax** Netsmart Technologies NextGen Healthcare NovoClinical Office Practicum **Pediatric Concier** Physician's Computer **Company PCC Practice Fusion** PrognoCIS PyraMED Quanum Script Management Partners (smp) Sevocity STC ImmsLink

STI Computer Services TriMed Technologies

Gold Providers

Acrendo AdaptaMed Agility American Medical Software AMOS Axion Health **Benchmark Systems** blueEHR Centriq ChartAccess CollaborateMD CompuGroup Medical Corepoint **DRS Enterprise** ehrTHOMAS eMDs MDVIP Falcon Physician Flatiron Focus School Software GeniusDoc GloStream

Greenway Medware Health Care Systems **Greenway Success EHS** Hello Health InSync Intermedix Medios MD Land Meditab IMS Clinical Med+Proctor ModuleMD WISE **Mulesoft Anypoint Platform** NCG Medical Perfect Care Office Ally OmniMD **OneTouch EMR** PDX **Practice Choice** Professional Software for Nurses, Inc **Pulse Systems** Sense Crop SOAPware Sorrell Solutions, LLC Vipa Health Waiting Room Solutions

UPLOAD UPDATE

492 MILLION+ SHOTS

As of August 1, 2021, we've processed more than 492 million shots via data upload from over 14,900 participating healthcare providers and multiple insurance organizations. There are also 2,889 real-time live web service healthcare provider connections through 117 EHRs.

Interested in learning more about how your EHR software could be set up to upload shot data to Florida SHOTS? Check out page 3 of this issue to see which software companies are currently participating, or visit **www.flshotsusers.com** for current data upload information.



The Florida Department of Health Immunization Section Bin A-11, 4052 Bald Cypress Way Tallahassee, FL 32399-1719





Florida SHOTS Enrollment: Fast. Easy. Free. www.flshots.com



Something not right?

Unmonitored data can result in faulty reports.

Find errors and make corrections using tools offered by Florida SHOTS. Try this for your organization: log into the system and click on "System Transactions," then choose "Transaction Statistics." Enter a timeframe and see all the shots your organization has uploaded during those dates - including any errors, rejections, or warnings. Florida SHOTS can also use this information to create a spreadsheet called the Data Quality Report, which makes seeing any issues with reporting even easier. Using these tools may save valuable information within your patient records!