# SHOTS**Tracker**

AN IMMUNIZATION UPDATE FROM FLORIDA SHOTS

**Florida**Shots™
keeping shots in check

## Training & Resources

Access real-time Florida SHOTS information, training, and resources such as recorded webinar videos, training guides, and data upload information. www.flshotsusers.com
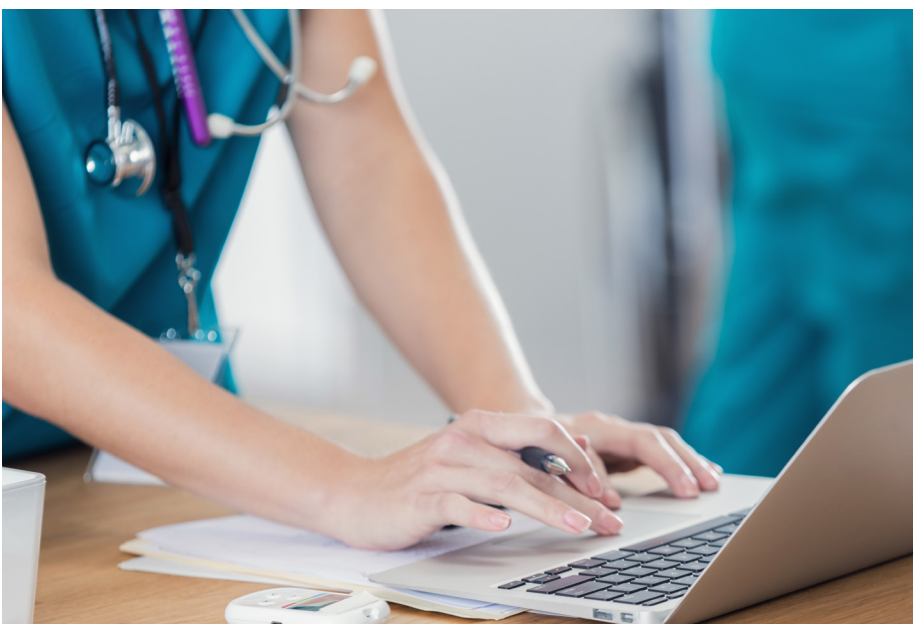
## Florida SHOTS Blog

Find the latest immunization news and system updates. www.flshotsusers.com/blog

## Suggestion Box

Contact us! Your input is very important to us as we continually work to refine Florida SHOTS. Send us your feedback by email: flshots@flhealth.gov

# Using Florida SHOTS: Easy As 1-2-3



This year we're preparing for an increase in Florida SHOTS participation due to recent legislation requiring healthcare providers who administer vaccines to patients from birth through age 17 to report vaccinations to Florida SHOTS, unless the parent or guardian has opted out. This legislation also requires college health centers administering vaccinations to students 18 through 23 to report vaccinations to Florida SHOTS, unless the student has opted out. **This requirement goes into effect January 1, 2021.**

We have numerous resources to get providers enrolled and up and running with Florida SHOTS and data exchange. To get started, it's as easy as 1-2-3!

1. **Enroll:** Visit flshotsusers.com and click "Apply online" in the "Enroll Today" box.

2. **Train:** Learn how to use our tools and features—at your pace and on your schedule. Visit flshotsusers.com/training.

3. **Upload:** Data upload allows practices to automatically update shot records from their existing medical software. Learn more at flshotsusers.com/data-exchange.

Also, whether your office is new to the program or needs a refresher, we host a regular "New User/Refresher Training" on the fourth Tuesday of every month. We're here to help you get the most out of Florida SHOTS!

## We Want to Hear From You!

Every year we send out a statewide survey to assess what's working and what we can improve upon in Florida SHOTS. We've used user feedback to make many improvements including password expiration requirements and immunization status display. Don't miss the 2020 survey coming to your inbox March 31!
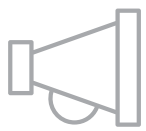
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**Florida HEALTH**

**Need Help? Live Support Available 8am–5pm, Monday–Friday ET**
P: 877-888-SHOT(7468) | F: 850-412-5801 | E: flshots@flhealth.gov
Bin A-11, 4052 Bald Cypress Way | Tallahassee, FL 32399-1719 | www.flshots.com

**CDC**

# You Said It

It's always nice to know what others who are enrolled in Florida SHOTS have to say about the program. In each issue, we share what some of our top users think about the system. This interview features **Cristol Therien-Douglas, RN, BSN, the Clinical Services Support Coordinator** for Florida Community Health Centers, Inc. (FCHC).

Bottom row (L-R) Stephanie Turner, Janette Urbaez, Maria Contreras, Dr. Kerri Daniels, Carmenza Velazquez Second Row (L-R) Iliana Gonzalez, Monique Lolo, Fabienne Thelusca-Oreste, Denise Joseph (ARNP), Dr. Alejandro Miquel, Cristol Therien-Douglas, RN, Paola Colorado, Hope Vento Back Row (L-R) Crystal King-Brown, RN, Arasely Rosado, Vanessa Pesadinha

## What do you think is the best feature of Florida SHOTS for your office?

The bidirectional upload and the immunization history are two of our favorite features at FCHC. The bidirectional upload affords us a much more seamless process when reviewing and printing the 680 forms. Access to Florida SHOTS saves time for our staff since we no longer have to handwrite the forms.

## If another doctors' office were to call and ask you why they should enroll, what would you say?

We are proud to be able to partner with Florida SHOTS to provide immunizations to our patients. The ability to access the system to obtain accurate and current immunization status on our patients is a tremendous benefit to our staff and our patients. We are able to ensure that our patients are current with their immunization status with a streamlined process. Utilizing

Florida SHOTS aligns with the FCHC vision of fostering and promoting collaborative relationships and developing partnerships to enhance the quality of delivery systems for comprehensive healthcare.

## How have you implemented Florida Shots into your daily workflow?

FCHC clinical staff use the system on a daily basis. We use Florida SHOTS as part of our huddle process to determine the vaccination status on all patients coming in for an appointment. This assists us to quickly understand what vaccines may be due or missing, and helps us to quickly determine flu shot status. Incorporating the system into our daily workflow allows us to do our best in ensuring our patients are up-to-date on vaccinations. It also allows us to make every visit an opportunity for immunization, as we access the site for every visit for every patient and can catch up if necessary.

## We're Here for You!

For more information about how you can participate, please call the Florida SHOTS enrollment desk at **(877) 888-SHOT**.

# Now Is the Time for Real-Time Uploads

Here at Florida SHOTS, we love to hear feedback from practices participating in data upload. We spoke with Alix Casler, M.D., F.A.A.P., Chief of Pediatrics for Orlando Health Physician Associates, a multi-office primary care pediatric department in Orange, Osceola, Seminole, Lake, Volusia, and Polk Counties, about her practice's experience with data exchange through their EHR software Allscripts.



**What do you think is the best feature of Florida SHOTS for your patients?**
Patients vaccinated here in the state of Florida can be confident that their vaccine data will be available to all providers so that they need not maintain the information themselves. This also means that patients may be kept up-to-date on their vaccines easily, and this minimizes the incidence of unnecessary revaccination due to lack of information.

**What were the primary reasons you chose to participate in the data upload?**
We embrace technology as it contributes to better care of our patients. Having their vaccine histories readily available to all providers means that our patients are more likely to be up-to-date and well-protected. It also makes it much easier for them to have their vaccine records readily available whenever needed. Coincidentally, it makes life easier for us and our staff, as we rarely have to go searching and requesting records from elsewhere.

**How has your experience with the data uploading from your EHR to Florida SHOTS been?**
Generally, it is effortless with real-time uploads. We are working on a bidirectional interface that will make our experiences even easier and more streamlined—looking forward to that!

**Allscripts Users**: To implement your real-time connection with Florida SHOTS, contact David Krauss at David.Krauss@FLhealth.gov or 904.629.5476.

# Did You Know?

## Coming Soon: Vaccines for Children (VFC) Inventory Enhancements!

In the coming months, VFC providers will have several improvements to entering shots, inventory tracking, and simplified ordering! Offices that manually enter shots will be able to easily add VFC vaccines by selecting from a drop-down menu, and inventory will automatically decrease as shots are administered. Stay tuned!

# Tech Tips

I'm a school nurse and have questions about accessing Florida SHOTS to create and print DH 680 forms to verify school immunization requirements. Are there resources to help me and my staff with this?

You're in luck! Next month, we will collaborate with our nursing staff to host a live webinar just for you! Be on the lookout for an email invitation to our live training specifically for school nurses and staff. If you are unable to attend, we will record the session and post it on flshotsusers.com for 24/7 access.

## Participating Software Providers

These software companies have created data exchange capabilities between Florida SHOTS and their EMR, practice management, or billing software. Platinum Providers and Gold Providers currently offer web services options (though an upgrade may be required; check with your EHR rep or support staff). For a definition of capabilities by certification level, see "Florida SHOTS Certified Providers" at www.flshotsusers.com.

### Platinum Providers
Advanced Data Systems (ADSC)
Agastha
Allscripts
Amazing Charts
Athena Health
Care Cloud
CareDox
Cerner
Comtron Medgen EHR
Cpsi
eClinicalWorks
eMDs
eMedical Practice
Epic
GE Healthcare
Greenway Health
Henry Schein MicroMD
iPatientCare
IronBridge
McKesson Med3000
MDFlow
MDRhythm
MDVita EHR
MEDENT

MedHost
Medicat
MEDITECH
NextGen Healthcare
NovoClinical
Office Practicum
Pediatric Concierge
Practice Fusion
PrognoCIS
PyraMED
Quanum
Script Management Partners (smp)
STC ImmsLink
STI Computer Services
TriMed Technologies

### Gold Providers
Acrendo
AdaptaMed
AdvancedMD
Agility
American Medical Software
AMOS
AntWorks
Axion Health

blueEHR
Centriq
CollaborateMD
CompuGroup Medical
CureMD
DocUTap
DRS Enterprise
ehrTHOMAS
eMDs MDVIP
Falcon Physician
Flatiron
GeniusDoc
Glace EMR
GloStream
Greenway Medware
Greenway Success EHS
Hello Health
InSync
Intermedix Medios
Kareo
MD Land
Meditab IMS Clinical
Med+Proctor
ModuleMD WISE
NCG Medical Perfect Care
Office Ally

OmniMD
OneTouch EMR
PDX
Physician's Computer Company PCC
Practice Choice
Pulse Systems
Sevocity
SOAPware
SureScripts
Vipa Health
Waiting Room Solutions

### Silver Providers
ChartAccess
ClinixMD
SRS Soft
StreamlineMD

### Bronze Providers
Allscripts MyWay
iSalus Healthcare

### Other Participating Non-Certified Providers
doc-tor.com/Picasso

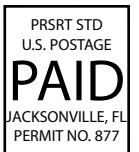**For a list of data upload linkages currently in development, contact Diane McLeod at (813) 270-9785.**

# 380 MILLION+ SHOTS

As of February 1, 2020, we've processed more than 380 million shots via data upload from 2,500+ participating healthcare providers and multiple insurance organizations. There are also 2,528 real-time live web service healthcare provider connections through 99 EHRs.

Interested in learning more about how your practice management or EHR software could be set up to upload shot data to Florida SHOTS? Check out page 3 of this issue to see which software companies are currently participating, or visit **www.flshotsusers.com** for current data upload information.

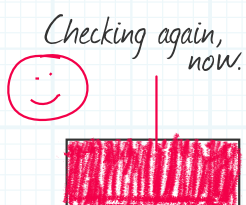**FloridaShots**™
keeping shots in check

The Florida Department of Health Immunization Section
Bin A-11, 4052 Bald Cypress Way
Tallahassee, FL 32399-1719

**Florida SHOTS Enrollment:
Fast. Easy. Free.**
**www.flshots.com**

TOTAL TIME SPENT ON DATA ENTRY

*Correcting it, later.*

*Checking again, now.*

## Make <u>time</u> for data quality

Taking a few minutes to double-check your data entry will save you time in the long run, preventing you from having to go back and search for errors. Plus, it ensures that data going into the system is accurate and useful. Florida SHOTS offers live support and training to make it easier to ensure your data is always...

*Complete. Correct. Current.*