

SHOTSTracker

AN IMMUNIZATION UPDATE FROM FLORIDA SHOTS



VOLUME 20 ISSUE 1 - DECEMBER 2023

In This Issue:

- Florida SHOTS Password Parameters
- You Said It
- Data Upload Spotlight
- Did You Know?
- Tech Tips
- Participating Software Providers
- Upload Update



Training & Resources

Access real-time Florida SHOTS information, training, and resources such as recorded webinar videos, training guides, and data upload information. www.flshotsusers.com



Florida SHOTS Blog

Find the latest immunization news and system updates. www.flshotsusers.com/blog



Suggestion Box

Contact us! Your input is very important to us as we continually work to refine Florida SHOTS.

Send us your feedback by email: flshots@flhealth.gov

Florida SHOTS Password Parameters



Keeping the System Safe and Secure

Florida SHOTS contains confidential patient information, and we are committed to protecting the security of the system. All users must have their own individual login information, and this is not to be shared with anyone. There are very important password parameters for all users and local organization administrators (LOAs) to remember. Florida SHOTS passwords must have the following parameters:

- Must be ten to 30 characters long
- Must contain at least one lower-case, one upper-case, one number and one special character
- Cannot contain common password words such as “password”, “admin”, “12345”, etc.

- Cannot contain more than four of the same repeating characters
- Cannot contain your system user ID
- Cannot be any of the previous three passwords used or any password used in the last 365 days

NOTE: New users must log in within three days of receiving login credentials, or the account will be inactivated. Additionally, once reactivated, all users will need to log in the same day to prevent being inactivated again.

It is especially important for LOAs to be familiar with these rules and how to add users, unlock accounts, and discontinue access. You can find all this and more responsibilities see our [NEW Quick Tips for Local Organization Administrators](#).

Important Reminder:

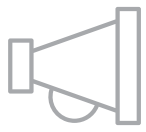
When submitting requests or sending emails to Florida SHOTS staff, please do not include any patient information. If you have questions regarding a specific patient, please contact the help desk by phone at 1-877-888-7468.



Need Help? Live Support Available 8am-5pm, Monday-Friday ET

P: (877) 888-SHOT(7468) | F: (850) 412-5801 | E: flshots@flhealth.gov

Bin A-11, 4052 Bald Cypress Way | Tallahassee, FL 32399-1719 | www.flshots.com



You Said It

USER FEEDBACK

Typically, we like to interview users to hear what features you like about Florida SHOTS and how you've incorporated the system into your daily workflow. This month, we are highlighting feedback from our live webinar

sessions (in English and Spanish) over the past two months. It's always helpful to hear from you and helps us tailor these trainings to your needs. Thank you for taking the time to share your feedback!

- “On my end Fatima is excellent. Thank you.”
- “Great webinar, always good to have a fresher!”
- “The webinar was very informative. I appreciate her including contact information for future questions.”
- “EVERYTHING WAS GREAT”
- “Fatima is always great! Thanks again for these trainings. I learn something new each time I participate with one.”
- “Would like classes regarding interpreting foreign vaccine records.”
- “Great as Always!!”
- “I was happy to hear Fatima’s comment at the end of the session: let her know if we need other topics added.”

Want to share your feedback? If you'd like to share questions, comments, or feedback remember to use the **“Provide Feedback”** button on the **“Customer Support”** menu in the system.

Or you can always reach out to our help desk at **(877) 888-7468** or flshots@FLhealth.gov.



We're Here for You!

For more information about how you can participate, please call the Florida SHOTS enrollment desk at **(877) 888-SHOT**.

Data Upload Spotlight

DATA UPLOAD

Don't Forget to Check Your Codes!

Did you know that having incorrect or outdated CVX, MVX and VIS codes in your EHR's immunization table can result in vaccine messages getting rejected and not transferring to patient records? Make sure to regularly review and update to ensure you have the correct codes. See here for important links:

1. [CVX code table](#): Immunization codes sent by your EMR to FLSHOTS.
2. [MVX code table](#): Vaccine manufacturers table.
3. [Vaccine Information Statements \(VIS\) dates](#): These are the most up-to-date CDC patient vaccine information forms.

Upload Tip:

To learn more, visit flshotsusers.com/training/live-training and sign up for the **“Data Quality Report”** training offered the third Wednesday of every month.



Did You Know?

Health care providers can generate and electronically certify DH680 forms and attach a PIN to allow parents/guardians to print from their own device. Check out our [new video in English](#) and [Spanish](#) for a quick tutorial!

Tech Tips



“We are a school and do not access the system over the summer, so several of our users are locked out of our accounts. What can we do?”

Your Florida SHOTS account will automatically inactivate if you do not log in regularly. If you have not accessed the system and your account becomes inactivated, please contact your local organization administrator (LOA) for assistance. If you are unsure who your LOA is, you can contact our help desk at 1-877-888-7468.

Participating Software Providers



These software companies have created data exchange capabilities between Florida SHOTS and their EHR, practice management, or billing software. For a definition of capabilities by certification level, see “Participating Software Companies” at www.flshotsusers.com/data-exchange/certified-software-providers

Platinum Providers

Advanced Data Systems (ADSC)
AdvancedMD
Agastha
Allscripts
Amazing Charts
Athena Health
Azova Health
Care Cloud
CareDox
Cerner
Charm Health
Comtron Medgen EHR
Cpsi
CureMD
eClinicalWorks
eMDs
eMedical Practice
Epic
Experity Health
GE Healthcare
GlanceEMR
Greenway Health
Henry Schein MicroMD
iPatientCare

IronBridge
iSalus HealthcarKareo
McKesson Med3000
MDFlow
MDRhythm
MDVita EHR
MEDENT
MedHost
Medicat
MEDITECH
MyVax
Netsmart Technologies
NextGen Healthcare
NovoClinical
Office Practicum
Pediatric Concier
Physician’s Computer Company PCC
Practice Fusion
Prognosis
PyraMED
Quanum
Script Management
Partners (smp)
Sevocity
STC ImmsLink

STI Computer Services
TriMed Technologies

Gold Providers

Acrendo
AdaptaMed
Agility
American Medical Software
AMOS
Axion Health
Benchmark Systems
blueEHR
Centriq
ChartAccess
CollaborateMD
CompuGroup Medical
Corepoint
DRS Enterprise
ehrTHOMAS
eMDs MDVIP
Falcon Physician
Flatiron
Focus School Software
GeniusDoc
GloStream

Greenway Medware
Health Care Systems
Greenway Success EHS
Hello Health
InSync
Intermedix Medios
MD Land
Meditab IMS Clinical
Med+Proctor
ModuleMD WISE
Mulesoft Anypoint Platform
NCG Medical Perfect Care
Office Ally
OmniMD
OneTouch EMR
PDX
Practice Choice
Professional Software for Nurses, Inc
Pulse Systems
Sense Crop
SOAPware
Sorrell Solutions, LLC
Vipa Health
Waiting Room Solutions

For a list of data upload linkages currently in development, contact Diane McLeod at (813) 270-9785.

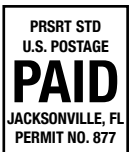
529 MILLION+ SHOT RECORDS

As of August 1, 2023, we've processed more than 529 million shots via data upload from over 16,000 participating health care providers and multiple insurance organizations. There are also 3,005 real-time live web service health care provider connections through 144 EHRs.

Interested in learning more about how your EHR software could be set up to upload shot data to Florida SHOTS? Check out page 3 of this issue to see which software companies are currently participating, or visit www.flshotsusers.com for current data upload information.



The Florida Department of Health Immunization Section
 Bin A-11, 4052 Bald Cypress Way
 Tallahassee, FL 32399-1719



Florida SHOTS Enrollment:
Fast. Easy. Free.
www.flshots.com

ACCURACY COUNTS

Find your way back to quality data ✓

If your office participates in data exchange through your Electronic Health Records (EHR), it's important to regularly monitor and ensure that your data are delivered as timely and accurately as possible. Don't know where to begin to check for errors and warnings? We're here to help! Join our monthly Data Quality Webinars for step-by-step training to verify that your vaccine records are uploading properly into Florida SHOTS.

FACT: Sea turtles use Earth's magnetic field to lay their eggs on the same beach where they hatched.

