

# SHOTSTracker

AN IMMUNIZATION UPDATE FROM FLORIDA SHOTS



VOLUME 16 ISSUE 2

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## Training & Resources

Access real-time Florida SHOTS information, training, and resources such as recorded webinar videos, training guides, and data upload information. [www.flshotsusers.com](http://www.flshotsusers.com)



## Florida SHOTS Blog

Find the latest immunization news and system updates. [www.flshotsusers.com/blog](http://www.flshotsusers.com/blog)



## Suggestion Box

Contact us! Your input is very important to us as we continually work to refine Florida SHOTS. Send us your feedback by email: [flshots@flhealth.gov](mailto:flshots@flhealth.gov)

# Training Survey Results



Each year we send out a statewide survey. This year we focused specifically on training topics and the results are in. We're happy to report that use of our training resources is high and so is satisfaction! Here are just few of the highlights:

- **Satisfaction with Training Options:** Recorded webinars had the highest rating (80% "liked very much" or "liked somewhat") followed by training guides (75%) and the Florida SHOTS User's Guide (75%).
  - Upon seeing these results, we determined that the Florida SHOTS User's Guide was outdated and removed it from the system. Our shorter training guides provide step-by-step instructions and are updated regularly.
- **Duplicate Records Issues:** Duplicate patient records continue to be a source of confusion for offices, though this has decreased since our 2018 training survey. They top the list of Florida SHOTS tasks that respondents would like to know or understand more at 37%.
  - Great news! We're making behind-the-scenes changes that will improve our merge/purge functions and reduce the number of duplicate records in the system.
- **Increasing School Participation:** We were also pleased to see that schools and childcare providers are participating more than ever before. Respondents from school settings significantly increased from 21% in 2018 to 34% in 2020. Nearly half of this group has depended on training by a member of their own office staff (24%) and 18% have used recorded webinars.
  - With this information we plan to collaborate with our nursing staff to provide more tailored training resources specifically for our participating school nurses and staff. Stay tuned!

To access all of these resources and more, visit [www.flshotsusers.com/training](http://www.flshotsusers.com/training).

## Reminder!

Recent legislation requires healthcare providers and college health centers administering vaccinations to patients from birth through age 23 to report vaccinations to Florida SHOTS, unless the parent or guardian has opted out of the registry. This requirement goes into effect January 21, 2021.

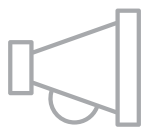


Need Help? Live Support Available 8am-5pm, Monday-Friday ET

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# You Said It

STAR USER



It's always nice to know what others who are enrolled in Florida SHOTS have to say about the program. In each issue, we share what some of our users think about the registry. This interview features **Jeney Malnero, Office Manager** for Soma Medical Center #7 in Lake Worth.

Dr. Zulma Flores, Ronny Ogando, Lisett Aguilera, Jeney Malnero, Lucimi Rodriguez, Linda Paiz, Dania Tomey, Yudarka Maceo, Yamiset Velazquez, Lesnier Escalona, Dita Chuquimia, and Judex Rodriguez

## What do you think is the best feature of Florida SHOTS for your office?

The best thing about Florida SHOTS is that we are able to register all of our patients and record every vaccine every day after giving shots.

## How have you implemented Florida SHOTS into your daily workflow?

Every morning we start by checking our schedule and checking the shots for every patient. It also allows us to make every visit an opportunity to vaccinate since we check the status at every visit for every patient and we can catch-up if necessary.

## If another doctors' office were to call and ask you why they should enroll, what would you say?

I would tell any healthcare provider that yes, it's the best way to help patients and other providers' offices by keeping shots records all in one place for every patient.



## We're Here for You!

For more information about how you can participate, please call the Florida SHOTS enrollment desk at **(877) 888-SHOT**.

## Now Is the Time for Real-Time Uploads

DATA UPLOAD

Here at Florida SHOTS, we love to hear feedback from practices participating in data upload. We spoke with Chris Pascuzzi, Office Manager for Boca Pediatric Group, about his practice's experience with data exchange through their EHR software Greenway Intergy.



Chris first learned about data upload from a newsletter article just like this and visited our [www.flshotsusers.com](http://www.flshotsusers.com) website to learn more. Upon contacting our staff, he has been pleased with how easy the process has been for his staff. "The ease of uploading information into Florida SHOTS, rather than entering all of the data by hand, is the main reason we chose to participate in data upload," says Chris.

Whatever software your practice uses, Chris recommends participating with data upload. "I'd advise any practice using electronic health records to enroll in data upload. The entire process is easy and is helpful for checking vaccine records for our patients."

**Greenway Intergy Users:** To implement your real-time connection with Florida SHOTS, contact Colleen Tully at [Colleen.Tully@flhealth.gov](mailto:Colleen.Tully@flhealth.gov) or 904.755.5167.



# Did You Know?

Due to the COVID-19 pandemic, many patients may have missed appointments, well-visits, and vaccines—putting them at risk for dangerous diseases. [CDC Interim Guidance for Immunization Services](#) recommends using reminder/recall tools to identify patients who are due for or who have missed vaccine doses.

For step-by-step instructions on how to run a Reminder/Recall Report for your office, check out our Florida SHOTS [Reminder/Recall guide](#). Also available in [Spanish](#).

# Tech Tips



I am a Vaccines for Children (VFC) provider. How can I order flu vaccines for the upcoming flu season?

Pre-booking flu doses ensures that your office will begin receiving flu vaccine doses as soon as it is available to the VFC Program. As of July 6th, VFC enrollees and primary/backup coordinators can place flu pre-book orders within Florida SHOTS. We recommend you review your prior year flu vaccine administration data to help determine the number of doses to pre-book for 2020-2021. If you need assistance, check out our Flu Pre-Booking guide in [English](#) and [Spanish](#) on our website for instructions.

## Participating Software Providers



These software companies have created data exchange capabilities between Florida SHOTS and their EMR, practice management, or billing software. Platinum Providers and Gold Providers currently offer web services options (though an upgrade may be required; check with your EHR rep or support staff). For a definition of capabilities by certification level, see “Participating Software Companies” at [www.flshotsusers.com](http://www.flshotsusers.com).

### Platinum Providers

Advanced Data Systems (ADSC)  
AdvancedMD  
Agatha  
Allscripts  
Amazing Charts/Harris  
CareTracker  
Aprima/eMDs  
Athena Health  
Care Cloud  
CareDox  
Cerner  
Comtron Medgen EHR  
Cpsi  
eClinicalWorks  
eMDS  
eMedical Practice  
Epic  
GE Healthcare  
Greenway Health  
GlanceEMR  
Henry Schein MicroMD  
iPatientCare  
IronBridge

### iSalus Healthcare

Kareo  
McKesson Med3000  
MDFlow  
MDRhythm  
MDVita EHR  
MEDENT  
MedHost  
Medicat  
MEDITECH  
NextGen Healthcare  
NovoClinical  
Office Practicum  
Pediatric Concierge  
Practice Fusion  
Prognosis  
PyraMED  
Quantum  
Script Management Partners (smp)  
Sevocity  
STC ImmsLink  
STI Computer Services  
TriMed Technologies

### Gold Providers

Acrendo  
AdaptaMed  
Agility  
American Medical Software  
AMOS  
AntWorks  
Axion Health  
blueEHR  
Centriq  
ChartAccess  
CollaborateMD  
CompuGroup Medical  
CureMD  
DocUTap  
DRS Enterprise  
ehrTHOMAS  
eMDS MDVIP  
Falcon Physician  
Flatiron  
Focus School Software  
GeniusDoc  
Glance EMR  
GloStream  
Greenway Medware

### Greenway Success EHS

Hello Health  
InSync  
Intermedix Medios  
MD Land  
Meditab IMS Clinical  
Med+Proctor  
ModuleMD WISE  
NCG Medical Perfect Care  
Office Ally  
OmniMD  
OneTouch EMR  
PDX  
Physician’s Computer Company PCC  
Practice Choice  
Professional Software for Nurses, Inc  
Pulse Systems  
SOAPware  
Sorrell Solutions, LLC  
SureScripts  
Vipa Health  
Waiting Room Solutions

For a list of data upload linkages currently in development, contact Diane McLeod at (813) 270-9785.

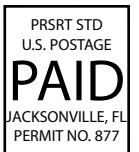
# 375 MILLION+ SHOTS

As of August 7, 2020, we've processed more than 375 million shots via data upload from 2,601+ participating healthcare providers and multiple insurance organizations. There are also 2,579 real-time live web service healthcare provider connections through 113 EHRs.

Interested in learning more about how your practice management or EHR software could be set up to upload shot data to Florida SHOTS? Check out page 3 of this issue to see which software companies are currently participating, or visit [www.flshotsusers.com](http://www.flshotsusers.com) for current data upload information.

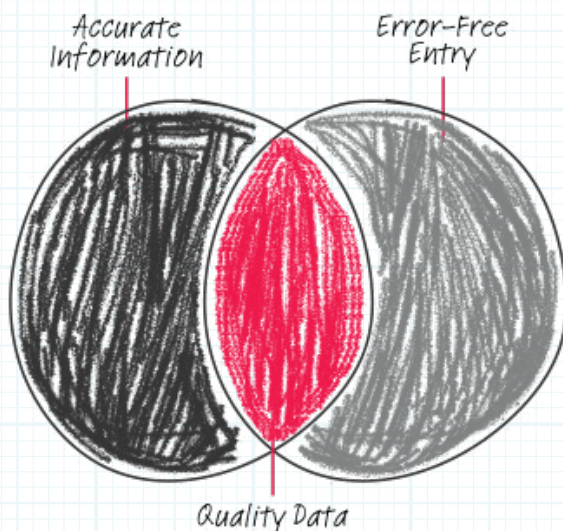


The Florida Department of Health Immunization Section  
Bin A-11, 4052 Bald Cypress Way  
Tallahassee, FL 32399-1719



**Florida SHOTS Enrollment:**  
**Fast. Easy. Free.**  
[www.flshots.com](http://www.flshots.com)

DATA ENTRY



## Quality Data is Error-Free

The Florida SHOTS immunization system thrives on good data; however, this means accurate data must be entered into the system from the very beginning. To help Florida SHOTS achieve statewide vaccine coverage, including emerging needs and patterns, spend some data quality time and make sure every entry is...

*Complete. Correct. Current.*